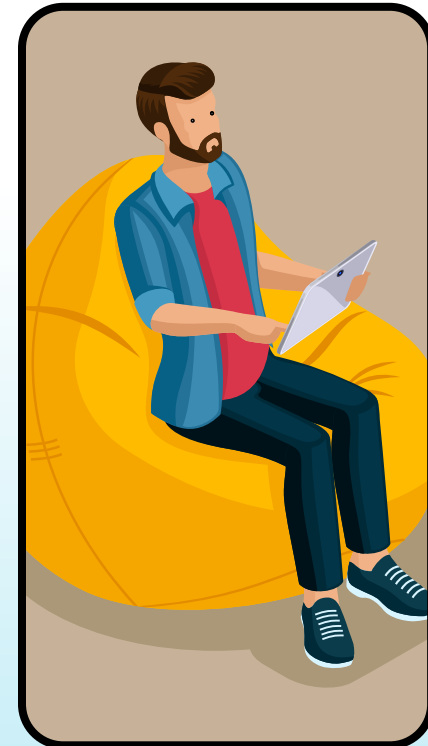


# Touchless Travel: Airport Biometrics

Technological advances have seen biometrics, such as facial recognition, being used to provide a touch-free solution for passengers and staff, minimising human contact as travellers journey through the airport.

**Let's take a tour through the contactless airport.**

## Before you arrive at the airport...



Check-in from any location via the airline's mobile app, just by taking a selfie and a photo of your ID document. Your identity and document are immediately verified and authenticated. And, with your consent, a temporary token is created.



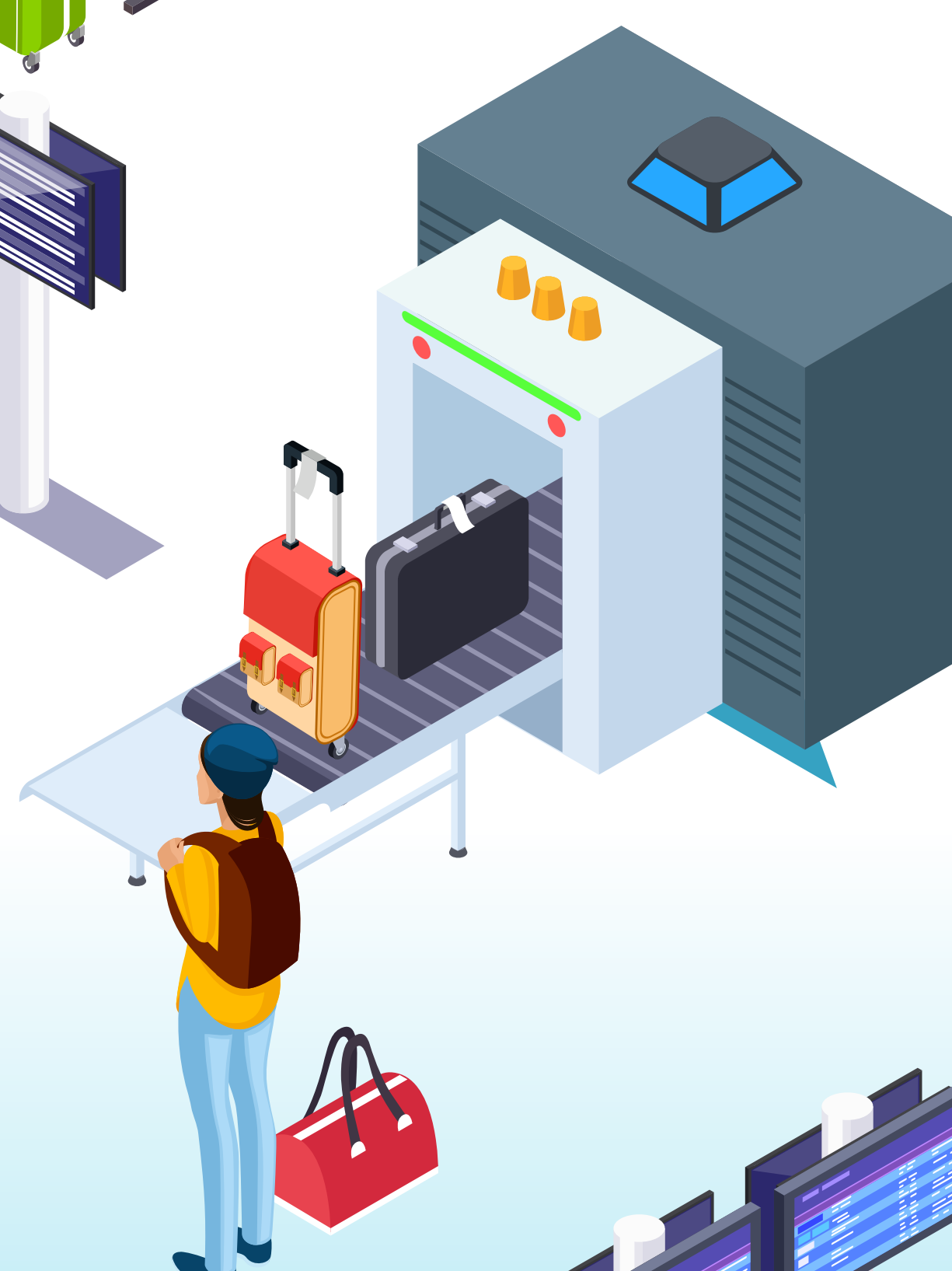
## Biometric pathway

The temporary token is your 'digital identity', and opens the door to a biometric pathway at the airport. All you need to do is show your face at each checkpoint. No need to present your ID or boarding pass. It's convenient, fast and efficient.

## Luggage drop-off made easy



When you arrive at the airport, head directly to the baggage drop-off facility. A quick scan of your face and your identity is verified. You can drop off your luggage without having to queue or touch a kiosk.



## Automated Border Control

Instead of queuing at the immigration desk, you can simply use the self-service automated gates. They capture your face using facial recognition, and perform automatic document verification. Going through border control now takes seconds!

## Contactless shopping



Contactless point of service terminals in duty free shops will allow you to pay for goods and services quickly and easily.



## Faster boarding

Time to board your flight! At the gate, you will be identified by facial recognition. Boarding time is reduced by a third as you don't need to show your passport or boarding pass. Once the plane takes off, the system erases the temporary token.

**Enjoy your flight!**