Basingstoke, 18th June 2014

Thales launches Critical 48, a new UK-based 24/7 Cyber Incident Response Service

Thales today announced the launch in the United-Kingdom of Critical 48, a new cyber incident response service that delivers a low-risk, high-value response for the critical first 48 hours of a cyber incident. This UK launch further strengthens Thales’s global cyber security offering in the field of Cyber Incident Response services.

Thales has combined its UK-certified cyber practice with world-leading monitoring and forensic technologies from FireEye and Guidance Software.

This unique fixed price emergency service, for UK customers, provides support to organisations during the critical 48-hour period after a cyber incident is discovered, and Thales have been contacted – helping them to manage the situation and identify the cause of the issue as quickly as possible. During this first 48 hours, Thales will provide initial recommendations to prevent the attack continuing, aim to establish the first assessment of the nature and depth of attack and, where possible, resolve the incident and return business to normal.

If the issue cannot be assessed and resolved within the 48 hour period, Thales provides a detailed report of the next steps to take in order to get secure and stay secure. The customer can choose to work with Thales to correct the problem and to put additional protective measures in place. Alternatively, they can use the Thales team’s findings and guidance to implement corrective actions themselves.

A cyber incident can manifest itself in many forms: from network intrusion through firewalls and zero day viruses, to internal breaches and sophisticated supply chain attacks. Thales’s cyber experts are trained to look at all aspects

Key points

• New UK Cyber Incident Response Service for critical first 48 hours of an incident
• Available 24/7, Critical 48 brings together UK-certified cyber experts from Thales, FireEye and Guidance Software
• Forms part of Thales’s wider cyber security offering, designed to improve businesses’ cyber security robustness.
of an incident, to assess the risk and to respond accordingly.

Thales also provides a wide range of complementary cyber security services; including Security Audit & Test teams who help organisations to manage cyber risk before they suffer a serious incident. The company’s global Cyber Integration and Innovation Centres – including a new centre in Basingstoke, UK – are also used as controlled environments to test the cyber security robustness of everything, from new software to large enterprise networks.

About Thales
Thales is a global technology leader in the Aerospace, Transportation and Defence & Security markets. In 2013, the company generated revenues of €14.2 billion with 65,000 employees in 56 countries. With its 25,000 engineers and researchers, Thales has a unique capability to design, develop and deploy equipment, systems and services that meet the most complex security requirements. Thales has an exceptional international footprint, with operations around the world working with customers and local partners.

Thales UK employs 7,500 staff based at 35 locations. In 2013 Thales UK’s revenues were around £1.3 billion.

Thales develops military command information and intelligence systems, homeland security systems (ID management and border surveillance systems, etc.) and urban security and critical infrastructure security systems (for airports, sensitive sites and energy installations). These solutions support quick decision-making, providing users with clear, relevant and immediate information about their environment.

About Guidance Software
Guidance Software is recognised worldwide as the industry leader in endpoint investigation solutions for security incident response and forensic analysis. Its EnCase® Enterprise platform, deployed on over 20 million endpoints, is used by more than 65 percent of the Fortune 100 and more than 40 percent of the Fortune 500, and numerous government agencies, to conduct digital investigations of servers, laptops, desktops and mobile devices. Built on the EnCase Enterprise platform are market-leading cyber security and electronic discovery solutions, EnCase® Cybersecurity, EnCase® Analytics, and EnCase® eDiscovery. They empower organisations to conduct speedy and thorough security incident response, reveal previously hidden advanced persistent threats or malicious insider activity, perform sensitive data discovery for compliance purposes, and respond to litigation discovery requests.

About FireEye
FireEye has invented a purpose-built, virtual machine-based security platform that provides real-time threat protection to enterprises and governments worldwide against the next generation of cyber attacks. These highly sophisticated cyber attacks easily circumvent traditional signature-based defenses, such as next-generation firewalls, IPS, anti-virus, and gateways. The FireEye Threat Prevention Platform provides real-time, dynamic threat protection without the use of signatures to protect an organisation across the primary threat vectors and across the different stages of an attack life cycle. The core of the FireEye platform is a virtual execution engine, complemented by dynamic threat intelligence, to identify and block cyber attacks in real time. FireEye has over 1,900 customers across more than 60 countries, including over 130 of the Fortune 500.

“Cyber security is a risk for organisations that can often go undetected until it is too late. At the critical moment when cyber security has become a dangerous reality, you need instant access to a trusted company with the right expertise to get you back to business as usual. Thales’s ‘Critical 48’ service is the emergency cyber security incident response service from the UK’s trusted cyber security experts.”

Sam Keayes, Vice President - Security & Consulting, Thales UK

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