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Paris, 20 March 2020

Subject: COVID-19

Dear Supplier,

The world is going through an unprecedented health crisis which is impacting us all. I recognize how distressing this period of great uncertainty must be for you. First of all, I would like to thank all of you who are mobilizing every day in this unprecedented situation.

In this very difficult time that we are going through, and in order to protect everyone’s health, Thales has followed the government directives of all the countries where it is present. In particular, Thales has adapted its working arrangements to be consistent with the recommendations of health authorities in each country for ensuring safety of its employees.

However, given Thales’ missions in the civilian and military fields, we must do everything possible to ensure the continuity of our clients’ operations in their critical activities, many of which contribute to the fight against the epidemic and its harmful effects. A lot of Thales customers are also fighting for our safety and protection, including health care, and they need us.

We need to do all we can to avoid an industrial crisis in our sector that will further increase the difficulties resulting from this health crisis.

This is why I ask you to ensure continuity of your activities and to maintain all deliveries of products and all services as per contract agreements, in compliance with the security measures of your employees and each Thales site.

To this end, Thales teams remain at your disposal. It is essential that you interact with your usual Thales Buyer, to be informed of the latest instructions relating to the conditions of delivery/performance of service, as well as to address any difficulty you may encounter or any subject that becomes critical to you.

I am aware that the situation we are experiencing today is complicated; but I also know that it is through a collective commitment, with seamless cooperation, that our industry will overcome these difficulties.

Best Regards,

Roque Carmona
SVP, Group Chief Procurement Officer