1. **GENERAL**

1.1 These General Sales Terms and Conditions shall apply to products and services (the “Products”) manufactured and/or provided by Thales DIS UK Limited, a company organized and existing under the laws of the United Kingdom (“Thales DIS”) to a customer (the “Buyer”). Thales DIS and Buyer are hereafter individually referred to as a “Party” and collectively as the “Parties”. Any proposal in whatsoever form (the “Proposal”) made by Thales DIS to the Buyer for its Products shall be governed by these General Sales Terms and Conditions which, unless expressly otherwise agreed in writing, shall prevail in the event of a discrepancy with any other written or oral agreement between Thales DIS and the Buyer.

1.2 The Proposal, including, without limitation, commercial, technical and financial documents sent to the Buyer together with these General Sales Terms and Conditions, shall be valid for a period of thirty (30) days from the date of its issuance, unless extended by Thales DIS by written notice to the Buyer.

1.3 The Buyer’s written acceptance of the Proposal and/or the placement of an order in writing by the Buyer (the “Order”) shall be deemed the Buyer’s unconditional and irrevocable agreement to these General Sales Terms and Conditions and the waiver of the Buyer’s own purchase terms and conditions or any other similar document.

1.4 The Proposal may be subject to alteration and withdrawal by written notice of Thales DIS to the Buyer at any time until a contract arising therefrom (the “Contract”) has been executed in writing by the Buyer’s and Thales DIS’ duly empowered representatives.

1.5 If the Buyer accepts the Proposal with additions, modifications, qualifications or assumptions, such acceptance shall be considered a new offer by the Buyer. Any such new offer shall only be binding upon Thales DIS if and to the extent it is accepted in writing by Thales DIS. Whether the Order was preceded or not by a Proposal, the Contract shall not be deemed binding unless the Buyer has received written acceptance of the Order from Thales DIS, both concerning the Order, and where applicable, the additions, modifications, qualifications or assumptions thereto (the “Order Acceptance”). In the event of a discrepancy between the Order and the Order Acceptance, the Order Acceptance shall prevail and determine the terms of the Contract. No Order may be canceled or modified after the date of issuance of the Order Acceptance, except with the prior written approval of Thales DIS and provided that all costs resulting therefrom shall be borne by the Buyer.

1.6 The Contract shall consist of:

- an agreement signed by both Parties and/or the Order and its Order Acceptance agreed upon by both Parties, including, as the case may be, any complementary specific and/or special conditions of sale;

- these General Sales Terms and Conditions, which form an integral part of the Contract.

1.7 The Contract constitutes the entire agreement between the Parties with respect to its subject matter and supersedes all prior agreements and understandings (whether oral, in writing or any other form) between the Parties.

2. **DOCUMENTATION**

2.1 The weight, dimensions, size, performance and other documentation relating to the Products provided for in the technical or commercial documentation (the “Documentation”) of Thales DIS are of an indicative nature only and are not contractually binding unless expressly indicated so by Thales DIS in the Order Acceptance and/or provided in the Contract.

2.2 The Documentation provided to the Buyer remains the exclusive property of Thales DIS and may not be communicated, copied or reproduced by the Buyer without the prior written authorization of Thales DIS.

2.3 Subject to the terms of the Contract, the Buyer is granted a non-exclusive, non-transferable and non-assignable right to use the Documentation. The Buyer agrees to limit access to the Documentation to those employees who require such access in order to use the Products. The Buyer will not make available or disclose any information concerning the Documentation to any other person without the prior written consent of Thales DIS. The obligations expressed in this provision shall remain binding upon the Buyer even after completion or termination of the Contract. The Buyer shall take all the same precautions to maintain the confidentiality of the Documentation as those employed to protect its own proprietary information.

3. **TERMS OF SALE**

3.1 The minimum quantity of any Order or Contract shall be of 200 Products (1’000 in case of cards) and the minimum price for a batch of any given Product to be delivered under any Order or Contract shall be two thousand Euros (EUR 2,000).

3.2 Unless otherwise agreed in writing, all sales of the Products between the Parties are deemed concluded “FCA” as further specified in the Order Acceptance and/or the Contract.

3.3 The term “FCA” or any other term to define the terms of sale provided for in the Contract shall be interpreted in accordance with the INCOTERMS® 2020 published by the International Chamber of Commerce.

3.4 The carrying out of operations at the request of the Buyer by Thales DIS other than those required by the terms of sale established by the Contract shall in no way modify either the type of sale nor the content of the Contract: the request of the Buyer to carry out such operations necessarily implies that Thales DIS will act in the name of and on behalf of the Buyer. Such operations and the resulting costs will be invoiced separately to the Buyer who agrees to pay Thales DIS upon receipt of the relevant invoice. In any case, the carrying out of such operations by Thales DIS shall have a direct link with the Contract.

4. **DELIVERY**

4.1 Except in the event of provisions to the contrary included in the Order Acceptance and/or the Contract or otherwise agreed in writing, the delivery schedule shall be calculated from the last of the following dates:

- Receipt by Thales DIS of all the information and data necessary for the fulfillment of the Order;
- In accordance with Section 7.1 below, implementation of the financing, upon:
  - Receipt by Thales DIS of a down payment for the Order, and, as the case may be,
  - Notification to Thales DIS of the opening of the Documentary Credit and acceptance of its terms by Thales DIS, or
- Obtaining of any license or other official authorization necessary for the import or export of the Products;

4.2 Prior to delivery, the Products will be preserved, packaged or created in accordance with Thales DIS’ usual standards.

4.3 The Products delivered in accordance with an Order are definitively transferred and may not be either returned or exchanged except in the event of a provision to the contrary.

4.4 Thales DIS reserves the right to make partial and/or anticipated deliveries with partial invoicing for the relevant amount. In particular, Thales DIS reserves the right, for any given Order or Contract, to deliver quantities that may differ from the quantity ordered by the Buyer by up to ten percent (10%), more or less, and the Buyer undertakes to pay the price corresponding to the quantity of Products effectively delivered by Thales DIS within that tolerance.

4.5 For each Order of cards products, primary colors will be created by Thales DIS and printed on the cards products on the basis of the proof (i.e. the initial reproduction of the artwork of the concerned cards sent by Thales DIS to the Buyer in electronic or paper format) signed by the Buyer. All other colors will be created and printed on the basis of the pantone colors chart available in each
Thales DIS production site. The difference between on the one hand, for the primary colors the proof and for the other colors the pantone colors chart, and on the other hand the colors printed on the card products shall be measured with a spectrophotometer and will not exceed +/- 3.5 in the CIE 94 colorimetric space (2.1.1) D65/10 or D50/2 depending on the card product type.

4.6 Should the delivery of the Products or any part thereof be postponed either at Buyer’s request or for any reason not attributable to Thales DIS, Thales DIS shall be entitled to store the Products or any part thereof at Buyer’s risks and expenses and to issue the corresponding invoice. The date of storage shall be deemed to be the date of delivery. In such a case, Thales DIS shall issue and sign a warehouse certificate discharging Thales DIS of all liabilities incurred in connection with such storage.

5. TRANSFER OF RISKS AND TITLE

5.1 Risks in the Products shall pass to the Buyer at the time of delivery as per the applicable INCOTERM.

5.2 Title to the Products shall vest in the Buyer at the time of delivery as per the applicable INCOTERM.

6. PRICE

6.1 Unless stated otherwise in the Order Acceptance, the prices for the Products as per the Proposal and Order Acceptance of Thales DIS are fixed and firm for the Contract performance according to the terms and conditions herein contained.

6.2 The prices set forth hereunder are quoted in Euro, which shall be the invoicing and payment currency.

6.3 All prices of Products and/or parts thereof to be delivered by Thales DIS under the Contract are to be understood “FCA”, as further specified in the Order Acceptance and/or the Contract according to the INCOTERMS® 2020.

6.4 Without prejudice to the above-mentioned INCOTERMS, all prices hereunder are exclusive of all taxes, customs duties, levies and other charges whatsoever which shall be at the exclusive charge of the Buyer.

6.5 Except in the event of provisions to the contrary included in the Order Acceptance, all prices are valid for thirty (30) days starting with their date of issuance, unless extended by Thales DIS by written notice to the Buyer.

7. INVOICING AND PAYMENT

7.1 Unless stated otherwise in the Order Acceptance, the price of the Contract shall be payable in Euros in accordance with the following terms:

7.1.1 Within the limit of a total open credit of 30,000 Euros:

- Down payment: Buyer shall pay Thales DIS an amount equal to thirty percent (30%) of the Contract price against presentation by Thales DIS of a proforma invoice for the amount mentioned here above; said down payment shall constitute a condition precedent to the coming into force of the Contract and shall be paid by direct bank transfer.

- Balance of the price: all payments shall be made through direct bank transfer within thirty (30) days from the date of issuance by Thales DIS of the relevant invoice.

7.1.2 For any open credit above 30,000 Euros:

- Down payment: Buyer shall pay Thales DIS an amount equal to thirty percent (30%) of the Contract price against presentation by Thales DIS of a proforma invoice for the amount mentioned here above; said down payment shall constitute a condition precedent to the coming into force of the Contract and shall be paid by direct bank transfer.

- Balance of the price: depending on the credit risk check, payments shall be made, at Thales DIS’ option, either through:
  - direct bank transfer before the date of shipment, or
  - direct bank transfer within thirty (30) days from the date of issuance by Thales DIS of the relevant invoice, subject to the Buyer providing Thales DIS with a bank guarantee issued by a first class bank to guarantee the payment of the open credit, or
  - an irrevocable and confirmed Documentary Credit governed by the UCP 600 of the International Chamber of Commerce, allowing partial shipments, payable at thirty (30) days from the date of the Air Way Bill. The said Documentary Credit shall be opened at the Buyer’s expense by a first class bank according to the terms of a draft prepared by Thales DIS.

7.2 Early payment shall not result in the granting of any reduction in the price by Thales DIS.

7.3 In the event Buyer fails to make any payment on the due date then, without prejudice to any other right or remedy available to Thales DIS, Thales DIS may, at its option either, (i) postpone the fulfillment of its own obligations until full payment of the sums due for the principal; (ii) charge Buyer interest on the amount unpaid, by applying per half year, for the first semester of the relevant year, the bid interest rate of the European Central Bank in force as of the 1st of January of the said year and the one in force as of the 1st of July for the second semester of the said year, increased by ten (10) percentage points, until payment is made in full (a part of a month being treated as a full month) plus a lump sum fee of forty (40) Euros for collection costs; (iii) terminate the Contract upon expiry of a seven calendar (7) day written notice of Thales DIS to the Buyer which has remained without effect.

7.4 In the event of a payment delay by the Buyer, Thales DIS may also require for any new delivery (regardless of the conditions that may have been agreed), payment prior to shipment or suspend or cancel the Contract or any pending Order without incurring any liabilities whatsoever.

7.5 Thales DIS reserves the right to establish, at any time, a limit for outstanding credit in favor of the Buyer, and adapt the applicable payment periods accordingly.

7.6 No discount will be accepted for down payments except in case of prior written consent between the Parties.

7.7 Payments made hereunder are non-refundable.

8. ACCEPTANCE TESTING

8.1 If an acceptance testing procedure is provided for in the Contract, an acceptance testing shall be carried out, after completion of manufacture and before delivery of the Products, at the premises of Thales DIS, within a maximum period of fifteen (15) calendar days from the date of issuance of the written notice for acceptance testing sent by Thales DIS. Any acceptance testing will be at the expense of the Buyer and performed in accordance with the Thales DIS standard testing procedures then in force.

8.2 The Buyer shall have the right to attend the acceptance testing subject to written notification to Thales DIS of the names and biodata of its representatives at least three (3) calendar days prior to the above-mentioned anticipated date. Failure of the Buyer to attend shall not delay or prevent the performance of such acceptance testing. Thales DIS may subsequently carry out the acceptance testing, in accordance with Section 8.1, the terms of which will thereafter be deemed completed.

8.3 Upon completion of the acceptance testing, Thales DIS shall issue, sign and submit to the Buyer’s signature a report, which shall be signed by the Buyer no later than five (5) calendar days from its submission. Should the Buyer refuse to sign the said report, the Buyer shall so notify Thales DIS in writing by substantiating the non-conformities within the same five (5) day period of time. Should the Buyer fail to sign the report without notifying Thales DIS as per above, the report signed by Thales DIS shall then have the same value and effect as if both Parties had signed it.

8.4 Non-conformities evidenced during the acceptance testing shall be made good by Thales DIS within a reasonable time. Non-conformities not affecting the functional characteristics of the Products shall not constitute a ground for rejection thereof. Such non-conformities shall be corrected by Thales DIS before delivery.
8.5 Any and all costs incurred pursuant to inspections, and the lodging and travelling expenses of the Buyer’s representative shall be borne by the Buyer.

9. WARRANTY

9.1 Thales DIS hereby warrants the Products to be free from defects in materials and workmanship under normal use and service according to all hardware and/or software specifications related to the Product, authored and provided by Thales DIS France, for a period of twelve (12) months from the date of delivery. The Buyer shall notify Thales DIS of the defects in writing within seven (7) calendar days after the defects are discovered, and the notice shall thoroughly describe the conditions under which the defect has arisen in order to facilitate the diagnosis of the defect. If the Products are defective, the defects of the Products returned by the Buyer will be made good at Thales DIS’ expense by repair or replacement at Thales DIS’ option. The property of the defective Products shall pass to Thales DIS upon delivery of the replacement. Transportation and insurance costs for defective parts returned to Thales DIS shall be at the Buyer’s charge and transportation and insurance costs for parts replaced or repaired by Thales DIS shall be at Thales DIS’ charge. For the Products which have been replaced or repaired by Thales DIS hereunder, Thales DIS shall have the same liability as set out in this Section 9.1. The Products are provided “as is” and Thales DIS’ warranty hereunder is strictly limited to the repaired or replaced parts. The above warranty does not apply to consumable and extendible items (such as batteries, fuses…) and to defects arising from or connected with Buyer’s failure to operate or maintain the Products in accordance with Thales DIS’ specifications and documentation and generally with standard practices of product operations and shall not be applicable to defects arising from or connected with (i) any combination of the Products with equipment, material, products or systems not furnished, not approved or not specifically recommended by Thales DIS (ii) or any modification of the Products performed by others but Thales DIS (iii) or any accident, vandalism, negligence or handling errors causing damage to the Products (iv) or normal wear and tear (v) or defective installation, maintenance or storage (vi) technical maintenance or interventions on the Products other than those deemed necessary by Thales DIS. For Products resold as is and components that Thales DIS purchases from suppliers, Thales DIS’ warranty is strictly limited to the terms granted to Thales DIS by its suppliers.

9.2 Thales DIS does not and shall not warrant that the Products will be resistant to all possible attacks and shall not incur, and disclaims, any liability in this respect. Even if each Product is compliant with current security standards in force on the date of their design, Thales DIS does not represent nor warrant that the Products conform to the state of the art in electronic security mechanisms at the time they were made and the Buyer acknowledges that the resistance of the security mechanisms necessarily evolves according to the state of the art in security and notably under the emergence of new attacks. Under no circumstances shall Thales DIS be held liable for any third party actions or claims and, in particular, in case of any successful attack against systems or equipments incorporating the Products. Buyer is deemed to have provided and is responsible for all designs, plans, data (e.g., personalization data), electronic security mechanisms and architecture, and specifications with respect to Products (collectively, “Designs”). If, at Buyer’s request or otherwise, Thales DIS makes suggestions with respect to the Designs, Buyer will be responsible for analyzing the same and determining whether or not to incorporate them into the Designs. Buyer represents and warrants that by placing an order for the Products (a) it relies on its own knowledge and judgment in the selection and use of the Products as well as the electronic security mechanism and/or architecture installed in the Products, and (b) it has read, understood and accepted the electronic security mechanisms and/or architecture offered by the Products. Thales DIS shall not be liable in any manner whatsoever with respect to failure of, or attack on the electronic security mechanisms and/or architecture of the Products.

9.3 The warranty in this clause and the rights and remedies of the Buyer hereunder are exclusive and in lieu of and the Buyer hereby expressly waives any other warranties, rights or remedies whether statutory, express or implied arising by law or otherwise with respect to any defects in or failures of the Products. In particular, Thales DIS does not warrant that the Products will be resistant to any and all possible efforts to defeat or disable its functions, including its security mechanisms, and Thales DIS shall not incur, and disclaims, any liability in this respect.

10. LIABILITY

10.1 To the maximum extent permitted by applicable law and with respect to any damages, losses or costs arising out of or related to the Contract, Thales DIS or its suppliers, agents or distributors shall not be, in any case whatsoever, liable to the Buyer, its agents, officers, employees, successors and/or assignees for any indirect, special, consequential or incidental damages of whatsoever kind or nature, nor for any loss, cost, damage, loss of revenue, loss of profit, income, revenue, loss of use, production or the like to any company, business, enterprise or undertaking, loss or damage to goodwill or reputation, or any loss or loss of use or loss of any data, database or software incurred or suffered by the Buyer and/or any third party resulting from a defect, infringement or alleged infringement, an incident, the failure of the Products or any failure to perform according to the Contract even if Thales DIS has been advised of the possibility of such damages; losses or costs. The Buyer shall defend, indemnify, and hold Thales DIS harmless from and against any claim based on any such damages, losses or costs.

10.2 The aggregate liability of Thales DIS or its suppliers, agents or distributors in connection therewith shall not exceed either (i) the price of the Order giving rise to the claim or (ii) the total price actually paid to Thales DIS under the Contract during the six (6) months preceding the event leading to the claim for damages by the Buyer, whichever is smaller. This limitation of liability shall apply regardless of the form of action, whether in contract or in tort (including negligence) or based on a warranty.

10.3 Buyer acknowledges that using or selling Products in devices or systems where malfunction may result in personal injury, death, damage to property or the environment is at its own risk and agrees to indemnify and hold Thales DIS harmless from all loss, expense and damages (including reasonable attorney’s fees) which may be incurred by Thales DIS as a result of any claims or actions resulting from damages caused by the use of the Product in such devices or systems by Buyer or any party to whom the Buyer has directly or indirectly supplied the Product.

Any action against Thales DIS must be brought within no later than twelve (12) months after the cause of action arises.

10.4 The aggregate liability of Thales DIS or its suppliers, agents or distributors in connection therewith shall not exceed either (i) the price of the Order giving rise to the claim or (ii) the total price actually paid to Thales DIS under the Contract during the six (6) months preceding the event leading to the claim for damages by the Buyer, whichever is smaller. This limitation of liability shall apply regardless of the form of action, whether in contract or in tort (including negligence) or based on a warranty.

10.5 Buyer acknowledges that using or selling Products in devices or systems where malfunction may result in personal injury, death, damage to property or the environment is at its own risk and agrees to indemnify and hold Thales DIS harmless from all loss, expense and damages (including reasonable attorney’s fees) which may be incurred by Thales DIS as a result of any claims or actions resulting from damages caused by the use of the Product in such devices or systems by Buyer or any party to whom the Buyer has directly or indirectly supplied the Product.

11. FORCE MAJEURE

11.1 Neither Party shall be liable or responsible for any failure or any delay to fulfill any of its obligation hereunder, nor be deemed to have defaulted under or breached this Contract, for any failure or delay in fulfilling or performing any term of this Contract (except for any obligation to make payment) for the duration of such Force Majeure Event and for 90 days thereafter, when and to the extent such failure or delay is caused by or results from a Force Majeure Event.

11.2 The Party experiencing a Force Majeure event shall promptly notify the other Party of the inability to perform its obligations under this Contract resulting from Force Majeure (“Force Majeure Declaration”). If as a result of Force Majeure, the performance
by either Party of its obligations under this Contract is only partially affected, such Party shall nevertheless remain liable for the performance of those obligations not affected by Force Majeure.

11.3 If Force Majeure continues for a period of more than ninety (90) consecutive calendar days from the date of the Force Majeure Declaration and has prevented either of the Parties from performing its obligations in whole or in part during that period, then the other Party shall be entitled to terminate the Contract either in whole or in part forthwith by written notice to said Party. The notice to terminate must specify the termination date, which must be not less than thirty (30) days after the date on which the notice to terminate is given. Once a notice to terminate has been validly given, this Contract will terminate on the termination date set out in the notice. Each Party shall bear its own costs incurred by the Force Majeure.

11.4 “Force Majeure” means acts beyond the affected Party’s reasonable control, including, without limitation: acts of God, fire, flood, earthquake, windstorm or other natural disaster, war, threat of or preparation for war, armed conflict, imposition of sanctions, embargo, breaking off of diplomatic relations or similar actions; terrorist attack, civil war, civil commotion or riots, border or customs closure; nuclear, chemical or biological contamination or sonic boom; epidemic or pandemic; voluntary or mandatory compliance with any law (including a failure to grant any license or consent needed or any change in the law or interpretation of the law); explosion or accidental damage; extreme adverse weather conditions, sonic boom and meteor shower; collapse of building structures, failure of plant machinery, machinery, computers or vehicles; any labor dispute, including but not limited to strikes, industrial action or lockouts; non-performance by suppliers or subcontractors (other than by companies in the same group as the party seeking to rely on this clause); and interruption or failure of utility service, including but not limited to electric power, gas or water.

12. EXPORT CONTROL

12.1 Should the Products be subject to export restrictions, the Buyer hereby undertakes to fully comply with all relevant export administration and control laws and regulations so as to ensure that the Products are not, directly or indirectly, exported in violation of the French law or imported in violation of the applicable foreign law. Buyer shall therefore not sell, lend or deliver to any third party, under any condition without prior written approval, with or without compensation, temporarily or permanently, the Products (including supplies and spares delivered in connection with the after sales support), documentation, operating manuals and information in any way whatsoever related to the Products, without the prior written consent of Thales DIS and/or the relevant competent authorities.

12.2 The Parties acknowledge that the subject matter of the Contract may fall within the scope of the provisions set forth by the Wassenaar Arrangements or any successor, substitute or additional body regulating sensitive technologies. Should performance of the Contract legally be prevented by the regulators of the Wassenaar Arrangements or any such other body, such prevention shall be considered as a case of Force Majeure. Thales DIS shall not be liable to Buyer for any damages resulting from the non-performance of the Contract as a result of the application of any such provisions.

13. INTELLECTUAL PROPERTY, CONFIDENTIALITY AND INFRINGEMENT

13.1 The information and data (the "Information") contained in any document or support of information supplied by Thales DIS under the Proposal or the Contract shall remain Thales DIS’ exclusive property along with all intellectual property rights (including but not limited to patent rights, copyrights, trademarks, designs) attached thereto. Therefore, no right, title or interest is transferred to the Buyer by the Contract in the names, trademarks, trade secrets, patents, pending patents, expertise, copyright and other intellectual property rights relating to the Products. In particular, to the extent that software is embedded in a Product, the sale of such Product shall not constitute the transfer of ownership rights or title in such software to Buyer, but, subject to the provisions set forth herein, shall only imply a non-exclusive and non-transferable license to Buyer under Thales DIS’ intellectual property rights incorporated in the Products (i) to use such software in conjunction with and as embedded in the Products as supplied by Thales DIS, and (ii) to use such Product in or in conjunction with products of Buyer. Except if explicitly otherwise provided in this Article 13, Buyer shall not be granted any license, either directly or indirectly, by implication, estoppel, or otherwise, to any patent, trade secret, copyright or any other intellectual property right of Thales DIS. The Buyer shall not make any use of the Information other than for the purpose of the Contract or, as the case may be, installing, operating and/or maintaining the Products. Thales DIS retains and shall retain full ownership of all inventions, designs and processes made prior to or during the course of performance of any Contract resulting therefrom.

13.2 The Buyer shall keep the Information in strict confidence and shall not disclose any of the Information to any other person than the Buyer's employees who need to know such Information for the purposes stated in Section 13.1. Any other disclosure shall be subject to Thales DIS' prior written approval.

13.3 Subject to Section 10, Thales DIS shall indemnify the Buyer against any and all claims, costs, expenses or liability directly arising out of the alleged infringement or infringement of patent, copyright, trade secret rights in the Buyers’ country as a consequence of the use by the Buyer of the Products in accordance with their technical specifications, provided that the Buyer shall promptly notify Thales DIS in writing of any claim, that no claim may be made after a period of three (3) years from the date of delivery of the Product giving rise to the claim, that the Buyer shall provide all information and assistance required by Thales DIS concerning the claim or action, that the Buyer shall give Thales DIS the opportunity to defend and settle under the responsibility of Thales DIS any lawsuit in this respect and that the Buyer shall refrain from making any admission, declaration or arrangement with the third party raising such claims.

The foregoing obligations to indemnify the Buyer shall not apply to Thales DIS for Products for which Thales DIS has not obtained a similar warranty from its supplier(s) and shall not apply either to Thales DIS for any alleged infringement or infringement that is due to or based upon (a) the association or combination of the Products with any other article, software, hardware, apparatus or device, and/or (b) any alteration or modification of the Products which is not made by Thales DIS or which is based upon a design supplied by the Buyer.

13.4 Should a court or an arbitrator finally establish that there has been a patent infringement or should Thales DIS consider that the Products could be the subject of a claim or suit for infringement, Thales DIS may choose, at its option, either:
- to obtain the right for the Buyer to continue using the Products, and/or
- to substitute equivalent products for the infringing Products, and/or
- to modify infringing Products so as to eliminate the infringement.

13.5 The foregoing states the entire liability and warranty of Thales DIS with respect to the infringement of any patent, copyright, trademark or trade secret or of any intellectual property right by the Products or any part thereof.

13.6 The Buyer on its part warrants that any design and/or instructions furnished or given by it shall not be such as will cause Thales DIS to infringe any intellectual property rights in the performance of the Contract. The Buyer shall, in this respect, hold harmless and protect Thales DIS in the same way as provided under Sections 13.3 and 13.4.

14. DATA PROTECTION (as may be applicable)
14.1 The parties shall comply with their respective obligations under data protection regulations (including the European Regulation 2016/679 relating to the processing of Personal data (GDPR)) that apply in the context of the performance of this Contract.

With respect to the personal data made available by the Buyer to Thales DIS under the Contract, the Buyer shall act as a data controller and Thales DIS shall process personal data only on behalf of the Buyer. Acting as data processor, Thales DIS shall be processing the Buyer personal data according to the Buyer documented instructions as further described in the orders and for no other purposes than the ones expressly defined and approved by the Buyer, unless required to do so by European Union or Member State law to which Thales DIS is subject. In such a case, Thales DIS shall inform the Buyer of that legal requirement before processing, unless that law prohibits such information on important grounds of public interest.

Thales DIS shall ensure that it has in place appropriate technical and organizational measures designed to ensure an appropriate level of security of the Buyer personal data in accordance with article 32 of the GDPR.

If relevant, the Parties mutually agree on a form describing the processing activities under the template provided by Thales DIS.

In addition, Thales DIS shall:

- ensure that persons authorized to carry out processing of Buyer personal data are committed to confidentiality obligations and commit to have its sub-processors comply with the same obligations as the one defined hereunder;
- assist Buyer, at Buyer’s costs, by appropriate technical and organizational measures, insofar as this is possible, taking into account the nature of the processing activities, for the fulfillment of Buyer’s obligations to respond to requests for exercising the data subjects’ rights laid down in the applicable data protection legislation;
- immediately inform Buyer in writing if it believes that Buyer’s instructions with respect to the processing of Buyer personal data infringe any applicable data protection legislation;
- make available to Buyer, at Buyer’s costs, all information necessary to demonstrate compliance with the obligations set out in article 28 of the GDPR and, upon two (2) weeks prior advance notice to Thales DIS, allow for and contribute to audits, including inspections, conducted by Thales DIS or another auditor mandated by Buyer;
- taking into account the nature of the processing activities and the information available to Thales DIS, assist Buyer, at Buyer’s costs, in ensuring compliance with the obligations as set out in articles 32 to 36 of the GDPR;
- at the end of the Contract, Thales DIS shall, at the choice of Buyer, delete or return to Buyer all Buyer personal data and destroy existing copies unless otherwise required by applicable laws;
- not transfer Buyer personal data out of the European Economic Area without Buyer prior express consent; and
- notify Buyer without undue delay after becoming aware of a personal data breach.

Buyer hereby gives a general authorization to Thales DIS to share Buyer personal data with sub-processors, it being understood that Thales DIS shall inform Buyer of any changes of sub-processors, thereby giving Buyer the opportunity to object to such changes in writing, for legitimate reasons and within thirty (30) calendar days following receipt of Thales DIS’ notice. Thales DIS shall remain fully liable to Buyer for the performance of the sub-processors’ obligations.

14.2 Retention period: Pursuant to the Personal Data Protection Program, from the date of delivery of the Files (input and output files) to Buyer via the Allynis Connect highly secure data exchange solution, Thales DIS retains the input files for a period of four (4) months and the output file for a period of seven (7) months (collectively referred as the ‘Thales DIS Retention Period’). The retention of the Files is subject to the Retention Terms and Principle available on Gemalto web site: https://www.gemalto.com/companyinfo/privacy-policy (The "Retention Terms"). The Retention Terms are incorporated by reference into these General Sales Terms and Conditions and above URL link provides specific, direct instructions on how to access the Retention Terms on the website www.gemalto.com. The Retention Terms are subject to change, and the Retention Terms in effect at the time of each new order or delivery shall be those on the above identified website at the time of such order or delivery.

15. WASTE OF ELECTRICAL AND ELECTRONIC EQUIPMENT

15.1 Pursuant to the Directive 2002/96/CE on waste electrical and electronic equipment (WEEE), to the Directive 2002/95/CE on restriction of the use of certain hazardous substances in electrical and electronic equipment (RoHS) and to the applicable national transposition legislation and/or regulations, the financing of the management of WEEE may be transferred from the manufacturer to the users.

15.2 Unless otherwise agreed in writing between the Parties, the Buyer hereby accepts such charge and shall therefore:

- Be responsible for financing the collection, treatment, recovery, recycling and environmentally sound disposal of (i) all WEEE arising or deriving from the Products and (ii) all WEEE arising or deriving from products already on the market as of August 13, 2005 where such products are to be replaced by the Products and such products are of an equivalent type or are fulfilling the same function as that of the Products;
- Comply with all additional obligations placed upon the users by the WEEE regulations by virtue of the Buyer accepting the responsibility set out in this Section 15.2.

15.3 The above-mentioned obligations shall be passed on by successive professional buyers to the final user of the EEE, always under the Buyer’s responsibility. Non-compliance by the Buyer with the above-mentioned obligations may lead to the application of criminal sanctions, as laid down in the applicable national transposition legislation and/or regulations.

16. ANTICORRUPTION AND INFLUENCE PEDDLING

16.1 Thales DIS may conduct an integrity assessment of all third parties with whom Thales DIS intends to enter into or to continue a business relationship with. In the event that the due diligence performed by Thales DIS on this basis is not satisfactory, Thales DIS shall, without incurring payment of damages or indemnity to Buyer be entitled to unilaterally terminate this Contract. This termination shall be effective with immediate effect upon written notice to be sent to the Buyer and shall be without prejudice to any other remedies that may be available to Thales DIS under applicable law.

16.2 The Buyer warrants that in entering the Contract it has not committed any Prohibited Act. “Prohibited Act” means an act described under section 1, 2, 6 or 7 of the Bribery Act 2010, which constitutes or potentially constitutes an offence under one or more of those sections.
16.3 The Buyer shall perform all necessary due diligence to ensure that it and its suppliers comply with the requirements of the Modern Slavery Act 2015 and to ensure that their supply chains are free of Human Trafficking and shall provide written evidence to Thales DIS that they have done so including a summary of the steps taken. Thales DIS shall be entitled to audit the due diligence procedures to confirm the steps that have taken to comply with the Modern Slavery Act 2015.

16.4 Any violation by the Buyer of any provision of this Article shall be deemed a material breach of its contractual obligations, entitling Thales either to suspend the Contract performance as long as the breach is not satisfactorily remedied or to terminate the Contract immediately and without prejudice to any other remedy for which it may be entitled under contractual and/or legal provisions.

17. INFORMATION SECURITY
17.1 The Buyer acknowledges that information security is of fundamental concern for Thales DIS and that the Buyer’s compliance with Thales DIS’ security regulations, rules and procedures is an essential and determining condition of Thales DIS’ agreement to enter into the Contract.

17.2 The Buyer shall:
17.2.1. observe and ensure that all employees, consultants, agents and subcontractors which it engages in relation fulfilling its obligations under this Contract shall observe and comply with the Low Cyber Risk Profile Requirements of DEFSTAN 05-138 (“Cyber Security for Defence Suppliers”) as updated from time to time and any other information security requirements contained in any special conditions stated on the front of the Order;
17.2.2. use all reasonable skill and care in the performance of information security matters;
17.2.3. co-operate with Thales DIS in all matters relating to information security;
17.3. The Buyer shall notify Thales DIS in writing:
17.3.1. if the Buyer reasonably believes it has breached its information security obligations; or
17.3.2. as soon as it becomes aware of or reasonably suspects that a subcontractor, engaged by the Buyer in relation to this Contract, has failed to meet the information security obligations, in each case providing as much detail as is possible and shall rectify the non-compliance within 7 days. In the event that the non-compliance is not rectified within 7 days of the Buyer’s initial notification, the non-compliance shall constitute a material breach of the Contract.

17.4. The Buyer shall vet all employees, consultants, agents and subcontractors which it engages in relation fulfilling its obligations under the Contract, to verify their identities and to ensure that each hold any security clearance reasonably required by Thales DIS.

17.5. For the duration of the Contract, the Buyer shall continue to monitor and vet employees, consultants, agents and subcontractors which it engages in relation fulfilling its obligations under this Contract, pursuant to Thales DIS’ requirement as notified to the Buyer from time to time.

17.6. The Buyer shall ensure that all employees, consultants, agents and subcontractors which it engages in relation fulfilling its obligations under this Contract, are appropriately educated, skilled and trained to comply with the Buyer’s information security obligations.

17.7. The Buyer shall use its best endeavours to ensure that its subcontractors, used for the purposes of fulfilling its obligations under this Contract, adhere to no less stringent information security obligations than those set out in this Contract.

18. APPLICABLE LAW AND SETTLEMENT OF DISPUTES

18.2 Any dispute, controversy or claim between the Parties arising out of or in connection with the existence, validity, construction, performance and/or termination of the Proposal and/or the Contract, which the Parties are unable to settle amicably shall be submitted to settlement proceedings under the ICC ADR Rules. If the dispute has not been settled pursuant to the said Rules within forty-five (45) calendar days following the filing of a Request for ADR or within such other period as the Parties may agree in writing, such dispute shall be finally settled by the Rules of Arbitration of the International Chamber of Commerce, by one or more arbitrators appointed in accordance with said Rules. The place of Arbitration shall be London. The arbitral proceedings shall be conducted in the English language, its conclusions shall be final and binding. The arbitration award will be in writing and will specify the factual and legal basis for the award. Either Party may seek interim or provisional relief in any court of competent jurisdiction if necessary to protect the rights or property of that Party pending the appointment of the arbitrator(s).

19. ASSIGNMENT
Neither Thales DIS nor Buyer shall, without the express prior written consent of the other Party (which consent shall not be unreasonably withheld) assign to any third party the Contract or any part thereof, except that Thales DIS shall be entitled, without Buyer’s consent, to assign the Contract or any part thereof to (i) any affiliated company or to (ii) any third party in connection with a merger, the sale of substantially all of Thales DIS’ assets or a change of control.

20. TERMINATION
20.1 Thales DIS may terminate the Contract and/or its obligations hereunder at any time upon:
- Default by Buyer in the payment of any amount due to Thales DIS hereunder;
- Buyer’s failure to pay any debt to Thales DIS;
- Buyer’s bankruptcy, insolvency or receivership;
- Breach by the Buyer of the Article 16 “Anticorruption and influence peddling”;
- Any material default by the Buyer under the Contract not cured within fifteen (15) days of the date Thales DIS notifies Buyer of such default.

20.2 The licenses granted under this Contract shall terminate immediately upon the termination of this Contract.

20.3 The Contract shall be firm and binding and may not be cancelled by Buyer except with and upon Thales DIS’ prior written consent.