Self Service Issuance
Card Issuance in just a few minutes
The Rise of Contactless Payments

A recent Mastercard study showed that contactless payments have grown 2x faster than non-contactless payments. With spend limits increasing and cash being edged out, the ability to get your card into the hands of your consumers as quickly and safely as possible is the hot topic for issuers and financial institutions alike.

The Benefits of Self Service in Banks:

- **18% Increase in Sales**
- **45% Reduction in Service Time**
- **81% Reduction in Wait Time**
- **72% Increase in Productivity**

Your Card Issued in an Instant!

A next-generation customer journey

Once Account opening is complete, whether done in-branch or at home, customers can have a new card in their hand in less than two minutes, without queuing or waiting for days to receive it. Now available for customers outside business hours, Thales’ solution can help financial institutions provide an enhanced customer journey especially in the case of lost or replacement cards.
Why Self-Service Issuance? - What’s in it for you?

- Our Self-Service kiosk is **small and portable** allowing the instant issuance of cards in just a few minutes.
- **Improves branch operational efficiency** allowing the upsell of value added services. Become more focused on branch profitability, & relationship based sales all while clearly saving on costs and meeting consumer satisfaction and demands.
- **Flexible for either Thermal or Re-Transfer Printers** making existing solutions easy to upgrade and innovate simply and seamlessly.

With Thales in-branch solution, customer on boarding and card issuance is now faster, more secure and simpler than ever before. **CONVENIENT, DIGITAL, CUSTOMIZED.**