The European Commission announced the implementation of a EU digital ID Wallet which will come into force in all member states by January 2023. This secure mobile solution will enable citizens, residents and enterprises to:

- Electronically sign documents.
- Securely access online public and private services across Europe.
- Share a wide range of official electronic documents in one click.
- Be in control of their data.
- Use an EU-wide online public and private service.
- Use an EU-wide online public and private service.

**Appetite for the EU Digital ID Wallet**

Would EU citizens use a Digital ID wallet?

- 66% would use it.
- 73% acceptance reaches 80% for those already using an official ID with substantial level of security.
- 44% acceptance only reaches 50% for those without any form of digital document.

**Favoured ID provider**

Governments are positioned as the most legitimate ID provider, with 60% favoring official digital ID wallets issued by governments (vs 19% banks and 19% m-OEM).

**The importance of security**

What matters the most when implementing a digital ID wallet?

- 66% Security
- 46% Convenience
- 31% Privacy

**Key Insights**

- Importance of security is even stronger amongst official digital ID owners (+8 pts).
- Security comes first for all ages, but convenience is 2 times more important for people below 45 years old.
- Privacy centered features such as 'control what you share' are highly praised. Greater than 70% acclaim it, amongst them 27% find it essential.
- Acceptance only reaches 44% for those with no form of digital document, but reaches 73% for those already using a form of digital ID (official or unofficial one).

Governments are positioned as the most legitimate Digital ID Wallet provider (with 60%), even in countries where digital ID initiatives are driven by banks (ex: Sweden and Belgium).