

Thales signs two strategic contracts with India's largest airline, IndiGo: 11-year avionics maintenance for 1,200+ aircraft & 5-year fleet-wide Electronic Flight Bag roll-out

- New 11-year maintenance support contract for IndiGo's current Airbus A320 fleet and future order of A32X aircraft includes Thales's avionics 'By The Hour' and 'Repair By The Hour' programmes.
- Repairs will be managed at Thales' recently opened MRO (Maintenance, Repair & Overhaul) facility in Gurugram, India.
- The AvioBook contract extends usage of the AvioBook Electronic Flight Bag (EFB) solution to the entire IndiGo fleet (650,000 flights per year to date) for five years.

Thales and IndiGo, India's largest airline, have signed a strategic maintenance contract for the airline's current fleet of 430 Airbus A320 aircraft and future order of over 800 A32X aircraft.

As part of this 11-year contract, Thales will provide IndiGo with expert repair services for avionics components, coupled with Thales's 'Avionics-By-The-Hour' (ABTH) programme - a comprehensive spares management solution that ensures the availability of critical components to minimise aircraft downtime. This, together with Thales's 'Repair-By-The-Hour' (RBTH), guarantees timely maintenance for avionics, allowing IndiGo to increase the availability of its fleet and expedite repairs.

Repairs will be managed notably at Thales's new state-of-the-art avionics MRO facility in Gurugram, India, located near the Delhi airport, which is designed to handle the increasing demand for avionics support, featuring advanced technology to streamline repair processes and ensure high levels of fleet availability. Thales's skilled technicians specialise in maintaining complex avionics systems with repairs that meet stringent safety and regulatory standards.

IndiGo has also extended a 5-year contract with AvioBook, a Thales company, for [AvioBook Flight](#) — the only Electronic Flight Bag solution currently authorised for paperless operations by the Directorate General of Civil Aviation (DGCA). In use across the entire IndiGo fleet for over a year, AvioBook Flight has already helped significantly reduce consumption of paper usage annually thereby advancing environmental sustainability goals and streamlining flight operations on over 2,000 flights every day.

"We are pleased to partner with Thales, a leading aerospace company trusted worldwide for its expertise in avionics support, to augment IndiGo's maintenance and repairs capabilities. With IndiGo's growing scale and fleet, this association aligns with our commitment to offer a hassle-free and safe flying experience to our customers, while ensuring operational excellence and reliability." **Parichay Datta, Senior Vice-president, Engineering, IndiGo.**

"This strategic partnership with IndiGo underscores our commitment to delivering airline world-class avionics support and services. Our new MRO facility in India increases Thales's ability to provide a swift, reliable service, backed by the power of our global organisation, to meet the evolving demands of the Indian aviation industry." **Thomas Got, Vice President, Aviation Global Services, Thales.**

About Thales

Thales (Euronext Paris: HO) is a global leader in advanced technologies for the Defence, Aerospace, and Cyber & Digital sectors. Its portfolio of innovative products and services addresses several major challenges: sovereignty, security, sustainability and inclusion.

The Group invests more than €4 billion per year in Research & Development in key areas, particularly for critical environments, such as Artificial Intelligence, cybersecurity, quantum and cloud technologies.

Thales has more than 83,000 employees in 68 countries. In 2024, the Group generated sales of €20.6 billion.

About Thales in India

Present in India since 1953, Thales is headquartered in Noida and has other operational offices and sites spread across Delhi, Gurugram, Bengaluru and Mumbai, among others. Over 2200 employees are working with Thales and its joint ventures in India. Since the beginning, Thales has been playing an essential role in India's growth story by sharing its technologies and expertise in Defence, Aerospace and Cyber & Digital sectors. Thales has two engineering competence centres in India - one in Noida focused on Cyber & Digital business, while the one in Bengaluru focuses on hardware, software and systems engineering capabilities for both the civil and defence sectors, serving global needs.

Thales significantly contributes to the growth of India's aviation sector. Thales provides avionics and IFE systems for many Indian civil aircraft. It also provides solutions to enhance airport security and is working on an advanced UTM system for drone operations. The Group has also established an MRO facility in Gurugram to provide comprehensive avionics maintenance and repair services to Indian airlines.

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