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The Thales Group Quality, Environment and Safety Manual states the quality, safety and environment commitment of the whole Thales Group. This addendum provides additional information about the approaches of Thales Nederland B.V. to Quality and Continuous Improvement, to Environment and Safety and to Security. It is freely available to Thales’ customers, employees and other interested parties.

Thales Nederland B.V. employees shall adhere to the governing rules and procedures of the Quality Management System and actively contribute to its improvement.

The management of Thales Nederland will make available all necessary means to implement the quality, safety and environment policies.
The Quality Management System (QMS) of Thales Nederland B.V. forms the basis for an effective and efficient preparation and realisation of the contract obligations of the company and an increased satisfaction of its customers.

The organization and governance principles described in the Thales Netherlands Organization Memo are an integral part of this QMS. Documented procedures required for certification against the compulsory management standards are incorporated in the Chorus 2.0 Group Management system.

The CEO has appointed Process Owners, with responsibility and authority to ensure that processes are established, implemented and maintained, and to report on the performance of the QMS (including improvement proposals) to the CEO.
Thales Nederland B.V. implements its environment and safety approach in line with the Group policy, and establishes yearly objectives, action plans and performance reports adapted to the nature and local circumstances of the businesses. Controlling risks and minimising the negative effects of activities and products for personnel, environment and customer are at the heart of this.

The Environment and Safety management rules and procedures included in the QMS comply with legal and other requirements, while taking due account of customer requirements.
The implementation of the Group Security policy and national regulations is certified by internal controls and regular audits performed by overseeing national authorities.

The security procedures contained in the QMS encompass the safeguarding of individuals, operations and information, and take both company and customer requirements in account.
**APPLICABLE STANDARDS**

Listed standards are applicable within the businesses of Thales Nederland B.V. Restrictions in scopes are mentioned between brackets.

- **Hengelo site**
  - ISO 9001: 2008
  - ISO 14001: 2004
  - AQAP-2110
  - AQAP-2210
  - EN 9100
  - ISO/IEC 17025
  - MIL-PRF-31032

- **Huizen site**
  - ISO 9001: 2008
  - ISO 14001: 2004
  - AQAP-2110
  - AQAP-2210
  - VCA

- **Eindhoven site**
  - ISO 9001: 2008
  - ISO 14001: 2004

(Advanced Projects only)
(Transportation Systems only)
(Environmental Competence Centre only)
(Group Competence Centre PCB only)
Government QA inspection, when contracted, is normally performed by the resident Government QA-Representative (GQAR) of the Dutch Government. The Government End User (Acquirer) may formally request (in accordance with NATO STANAG 4107) the QA Service of the Dutch Ministry of Defence to have Dutch Government QA performed on the products for the End User, under conditions to be agreed on.

The resident Dutch GQAR is provided with the accommodation and facilities required for the proper accomplishment of his work, and any assistance required for verification, documentation, or release of material. He has the right to access any area of Thales Nederland or its sub-contractors premises where any part of the work under contract is being performed. The Dutch GQAR has unrestricted opportunity to verify conformance of the supplies with contract requirements. Inspection equipment is available for reasonable use by them for verification purposes. If required, Thales Nederland personnel are available for operation of such inspection equipment.

A Certificate of Conformity (COC) is supplied if required by contract.
• Thales Nederland B.V. (Hengelo)
Zuidelijke Havenweg 40 P.O. Box 42
7554 RR Hengelo 7550 GD Hengelo
Tel. +31 (0)74 248 81 11
Fax +31 (0)74 242 59 36

• Thales Nederland B.V. (Huizen)
Bestevaer 46 P.O. Box 88
1271 ZA Huizen 1270 AB Huizen
Tel. +31 (0)35 524 82 48
Fax +31 (0)35 524 82 42

• Thales Nederland B.V. (Den Haag)
Koninginnegracht 14j
2514 AA Den Haag
Tel. +31 (0)70 302 06 53
Fax +31 (0)70 302 06 54

• Thales Nederland B.V. (Delft)
Delftechpark 24 P.O. Box 90
2628 XH Delft 2600 AB Delft
Tel. +31 (0)15 251 78 00
Fax +31 (0)15 251 78 01

• Thales Transportation Systems B.V.
Bestevaer 46 P.O. Box 88
1271 ZA Huizen 1270 AB Huizen
Tel. +31 (0)35 524 82 48
Fax +31 (0)35 524 82 42

• Thales Cryogenics B.V.
Hooge Zijde 14 P.O. Box 6034
5626 DC Eindhoven 5600 HA Eindhoven
Tel. +31 (0)40 250 36 03
Fax +31 (0)40 250 37 77

• T-Xchange (Enschede)
Colosseum 13 P.O. Box 1123
7521 PV Enschede 7500 BC Enschede
Tel. +31 (0)53 711 24 60
Fax +31 (0)53 711 24 79
www.txchange.nl
Quality Department of Thales Nederland B.V.
P.O. Box 42
7550 GD Hengelo (O)
The Netherlands
Phone: +31 (0)74 248 4360 / +31 (0)74 248 3155
E-mail: info@nl.thalesgroup.com